



INDUSTRY

Government

// It is a very good initiative. If this works well, then the facility will be extended to the entire state with the help of NIC. //

Anurag Sharma

Telangana
Director-General
of Police

LOGITECH VIDEO COLLABORATION SOLUTIONS HELP THE HYDERABAD CITY POLICE GO HI-TECH.

145 offices of the Hyderabad Police Commissionerate were provided with video conferencing facilities with the help of National Informatics Centre (NIC). This enables officials of various ranks to communicate via audio-video with each other and also share real-time data from the field.

VISION

The Hyderabad Police has a vision to use the latest technology to improve their functioning. One of their needs was that any police officer from Hyderabad should be able to directly communicate with officers anywhere in India, whose police station was connected to the NIC network. This will help speed up investigations in cases where the accused are from other states.

They also wanted to enable top officers to communicate directly with junior personnel. Furthermore, they wanted the officers in different areas to conduct a virtual conference with their teams. This will help them accelerate their decision-making process and provide even better services to the public.

SOLUTION

The entire setup including software support was provided by the National Informatics Center (NIC). In the first phase, 145 locations across Hyderabad were connected, including 60 Law & Order Police Stations, 17 Division Offices and 5 Zonal Police Offices. The software platform used is Vidyo and the Video Collaboration hardware deployed is from Logitech. The city cops were also provided with smartphones, tablets and computers with Logitech webcams. About 150 police personnel could login at a time and use the video-conferencing facility and each individual, for instance a DCP or an ACP or an inspector, can create his/her own group to communicate. Also, based on the necessity, multiple groups can communicate simultaneously.

"The facility enables a message given by a senior officer to reach police personnel in the field directly in real time, making it very effective. Similarly, police personnel who are in the field can show the situation on the ground to senior officials by pointing the cell phone camera."

Hyderabad Police Commissioner M. Mahender Reddy said.

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